



Quality Survey – In order for us to continue to meet and exceed your needs it's important we hear from you. Thank you for your participation!

Company Name _____ Your Name _____ Date _____

1. Do your orders arrive on time?

Yes No Most of the Time

2. Are your products packaged to your needs?

Yes No Most of the Time

3. Quality of product – Are the parts free from defects?

Yes No Most of the Time

4. Quality responsiveness – If a problem is found, is the issue handled timely?

Yes No Most of the Time

5. Do your orders contain all required documentation (Certifications, Test Reports)?

Yes No Most of the time

6. Quotation accuracy – Product Information, Correct Parts, Pricing?

Satisfactory Not Satisfactory

7. Quote responsiveness – Are the quotes completed in a timely manner?

Satisfactory Not Satisfactory

8. Overall satisfaction of Florida Seal & Rubber LLC?

Always Satisfied Satisfied Most of the Time Never Satisfied

9. Would you like to be contacted about this survey?

Yes Phone # _____ No

Please e-mail your completed survey to qualitydept@flaseal.com or you may fax it to (813) 654-2525 Attention: Quality.